

TRIBAL CITIZEN SERVICES QUICKSTART SOLUTION

Empowering Tribal citizens to stay connected with services and information they need — any time, with any device.



Planet Technologies offers the Citizen Services QuickStart – a solution built on the foundation of Microsoft CRM, providing a responsive, on-the-go application with future expansion in mind.

Through this offering, you will receive two citizen use cases, selecting from some predefined types, such as —

- **General Requests** questions, comments, feedback
- **Ask a Question** and target to the appropriate person or department
- **Contact Us** and receive a response from the appropriate department
- **File a Complaint** noise, abandoned vehicles, snow removal, etc.

Planet will develop a custom branded and themed, externally facing website portal for your organization while allowing for your Tribal members to easily submit and track service requests using their Twitter, Facebook, Google or Microsoft login. In addition, the platform will allow the correct support team to monitor and respond to service requests in a timely manner.

Empower Citizens. Increase Productivity. Plan for the Future.

Planet Technologies will guide you through the whole experience – from setting up CRM Online and installing the web portal, to providing training on the solution. Training will include how to use and navigate CRM, manage use cases, modify web forms, and update content. Optionally, Planet Technologies can integrate with your existing website and GIS, add business intelligence and knowledgebase enhancements, extend your own Citizen Service needs, or choose from other predefined types.

“ Planet people are not good at what they do, they are GREAT! It is good to know we have such a wonderful partner who truly cares about what we are doing! ”



- Matt Clay
Pokagon Band of Potawatomi



Work with a Trusted Partner

Planet Technologies is the leading provider of IT support to Tribal Government, Gaming and Alaska Native Corporations. Our long standing partnership with the Tribes is built on trust and execution, working together to advance services to community members.



Contact Juan Garza
jgarza@go-planet.com



Microsoft State & Local Government Partner of the Year



Microsoft Federal Partner of the Year



Microsoft Windows Partner of the Year