Managed Microsoft Services for Small Agencies

Actually Do More With Less

Delivering secure, modern IT with fewer people and tighter budgets in a constantly changing technology environment isn't easy. Planet Technologies helps public sector agencies stretch resources, close skills gaps, and modernize securely. Our Microsoft Managed Services are scalable, affordable, and trusted by public sector small agencies.

M365 Advantage

Overwhelmed by M365 support requests? Struggling to keep up with new features, security needs, or user adoption? **M365 Advantage** gives you instant access to Planet's deep Microsoft expertise—helping you reduce support costs, boost productivity, and improve service delivery across your agency.

With **M365 Advantage**, you get:

- Full-spectrum M365 technical support, acting as an extension of your Help Desk
- Direct access to Microsoft escalation pathways through our partner status
- A Strategic Technical Advisor to reduce waste and maximize your M365 investment
- End-user and IT team training to increase adoption and reduce frustration
- Built-in security monitoring and health checks to protect your agency data

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Azure Advantage

Managing on-prem and cloud infrastructure at the same time? Struggling with cloud optimization, monitoring, or rising costs? **Azure Advantage** helps you streamline operations and get more out of your Microsoft Azure environment — with support and insights from the partner Microsoft trusts.

With **Azure Advantage**, you get:
- Cloud architecture guidance and operational best practices
- End-to-end support, including escalation management
- Real-time monitoring, automation, and cost control tools
- Strategic cloud advisor for modernization and optimization
- Regular stakeholder reviews to align spend, performance, and goals

Helpdesk Advantage

Is your IT team stretched thin? **Help Desk Advantage** gives you hands-on Microsoft expertise to expand your support capacity, improve response times, and future-proof your operations — without hiring more staff.

With **Help Desk Advantage**, you get:
- Microsoft-certified experts to supplement your help desk
- Custom training to build team confidence and skills
- Automation of routine tasks like patching, backup, and reporting
- Flexible delivery models, including micro-learning and prepaid hours
- Updates on Microsoft products like Copilot, Power BI, and Teams

Additional Planet Managed Services
- **Sentinel Advantage –** Implementation and operational support for Microsoft's Sentinel enterprise cybersecurity solution.
- **Organizational Change Management (OCM) Advantage –** Enterprise change management assistance in developing, engaging, and adopting IT initiatives.
- **Power Platform Advantage –** Assistance in implementing Microsoft's low code/no code solutions for rapid application development and deployment.
- **Compliance Advantage –** Meet regulatory requirements and compliance demands using Planet's extensive government compliance expertise.

Ready to modernize your IT—without overextending your team?
Contact us for a free consultation and learn how Planet can help your agency do more with the Microsoft tools you already own.

go-planet.com | info@go-planet.com | #YouAlreadyOwnIt

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